

Tariff overview

Below you will find a list of all other costs and/or prices that may arise in addition to the use of our service.

The following rates apply to shared bicycles & shared mopeds

Rental rates (all rates include 21% VAT)

Registration fee	€0,-
Rental price per minute, depending on the chosen package	€0,23 - €0,29
Unlock fee, depending on chosen vehicle (once per ride)	€0,25 - €1,-
Rental price per minute parking	€0,15
Reduce your deductible, price per minute	€0,05

Rental related costs

Exceptional cleaning costs	€50,-
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Improper use

Letting another person drive on your account	€500,-
Vehicle left outside service area or incorrect location (excl. third party costs)	€75,-
Moving illegally parked vehicles	€50,-
Leaving vehicle in non-public area or place	€500,-
Driving and leaving vehicle abroad	€1000,-
Violation of the general terms and conditions	€20,-
Failure to correctly end a rental period, excluding any damage caused by this	€75,-
Support as a result of incorrect termination of a rental period	€35,-
Fraudulent use of the system	€500,-
Underage use or without a driving license	€500,-

Damages

Damages caused by (incorrect) use	As per third party invoice
Deductible per case of damage	€500,-
Costs for a total loss of a vehicle	€3500,-
Cost for failure to report a damage	€50,-

Traffic violations / offence

Moving of incorrectly parked vehicles by service team	€35,-
Driving under the influence	€500,-
Using vehicles differently than intended	€250,-

Loss or theft

Loss/Theft of helmet	€90,-
Cost for failure to report missing helmet	€90,-
Loss/Theft of battery	€1300,-
Loss/theft of parts of the vehicle (see prices shown)	€250,-
Loss/theft of vehicle through own fault	€3500,-

Administration costs

Administration costs unforeseen	€18,50
Administration costs for sending a reminder to the defaulting party	€15,-
Administration fees for towing a vehicle away	€50,-
Administrative costs for dealing with traffic violations/fines/etc.	€20,-
Administrative fees for dealing with reversal of payment	€15,-
Reminder costs after exceeding the first payment term of a fine	€15,-
Reminder costs after exceeding the second payment term of a fine	€15,-
Administrative costs for handling (deductible) damage(s)	€50,-
Administrative costs for charging costs to third parties	€15,-
Administrative charges for special situation / criminal offence	€150,-
Recharging third-party costs	As per third party invoice
Recharging traffic violations	As per third party invoice
Recharging damage to vehicle	As per third party invoice
Recharging the costs of towing/wheels clamp/storage costs of parking management	As per third party invoice
Recharging deductible per incident	As per third party invoice

Other

Costs of storage of found objects	€0,-
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The following rates apply to shared cars

Rental rates (all rates include 21% VAT)

Registration fee	€0,-
Rental price per minute,	€0,30
Unlock fee (once per trip)	€4,99
Rental price per minute parking	€0,15
Reduce your deductible, price per minute	€0,05

Rental related costs

Exceptional cleaning costs	€50,-
Leaving the car dirty	€50,-
Interior cleaning car (excl. third party costs)	€150,-
Car smells like smoke	€75,-
Cost of treatment as a result of smoking in car	€150,-
Not charging car upon arrival at the hub	€25,-

Stranding the car due to empty battery (excluding towing costs)	€250,-
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Improper use

Usage of charge card to charge other vehicles	€250,-
Letting another person drive on your account	€500,- (+ exclusion)
Vehicle left outside service area or incorrect location (excl. third party costs)	€500,-
Moving wrongly parked vehicles	€250,-
Leaving vehicle in non-public area or place	€500,-
Driving in other countries than the Netherlands	€1000,-
Leaving vehicle in other countries than in the Netherlands	€1500,-
Violation of the general terms and conditions	€20,-
Failure to correctly end a rental period, excluding any damage caused by this	€250,-
Support as a result of incorrect termination of a rental period	€50,-
Driving under influence	€500,- (+ exclusion)
Fraudulent use of the system	€500,- (+ exclusion)
Underage use or without a driving license	€500,- (+ exclusion)

Damages

Damages caused by (incorrect) use	As per third party invoice
Deductible per case of damage	€1000,-
Costs for a total loss of a vehicle	€40.000,-
Cost for failure to report a damage	€1000,-

Traffic violations / offence

Using vehicles for commercial purposes	€250,-
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Loss or theft

Loss/theft of parts of the vehicle (see prices shown)	€250,-
Loss/theft of vehicle through own fault	€40.000,-

Administration costs

Administration costs unforeseen	€18,50
Administration costs for sending a reminder to the defaulting party	€15,-
Administration fees for towing a vehicle away	€50,-
Administrative costs for dealing with traffic violations/fines/etc.	€20,-
Administrative fees for dealing with reversal of payment	€15,-
Reminder costs after exceeding the first payment term of a fine	€15,-
Reminder costs after exceeding the second payment term of a fine	€15,-
Administrative costs for handling (deductible) damage(s)	€50,-
Administrative costs for charging costs to third parties	€15,-
Administrative charges for special situation / criminal offence	€150,-
Recharging third-party costs	As per third party invoice
Recharging traffic violations	As per third party invoice

Recharging damage to vehicle	As per third party invoice
Recharging the costs of towing/wheels clamp/storage costs of parking management	As per third party invoice
Recharging deductible per incident	Costs of storage of found objects

Other

Costs of storage of found objects	€25,-
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